

Discrimination is Against the Law

Mountain Land Rehabilitation complies with applicable Federal Civil Rights Laws and does not discriminate, exclude people, or treat them differently on the basis of race, color, national origin, age, disability, sex, gender identity or sexual orientation.

Mountain Land Rehabilitation provides free aids and services to people with disabilities to communicate effectively with company representatives, such as:

- Qualified sign language interpreters
- Written information in other formats (such as large print, audio, accessible electronic formats)
- Language services to people whose primary language is not English, such as:
 - ✓ Qualified interpreters
 - ✓ Information written in other languages

If you need these services, contact your treating clinician or a Manager.

If you believe that Mountain Land Rehabilitation has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, the following options are available to you to communicate your concern:

Directly:

Bob Farrell, Chief Executive Officer at 800.574.4792 x106
Laura Riddell, Chief Compliance Officer at 800.574.4792 x103
Voicemail: 800.574.4792 x203
Email at compliance@mlrehab.com:

You may file a grievance in person or by mail to:
Mountain Land Rehabilitation
Attn: Compliance
1952 East 7000 South, Suite 100
Salt Lake City, UT 84121

If you need assistance in filing a grievance, you may contact either of the aforementioned individuals who can either assist you or direct you to someone that will assist you.

You may also file a Civil Rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。

Srpsko-hrvatski (Serbo-Croatian)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno.

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

العربية (Arabic)

ملاحظة: إذا كنت تتحدث بلغة عربية، فمساعدتنا مجانية. نرحب لك بخدماتنا.

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

Français (French)

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

日本語 (Japanese)

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。

Română (Romanian)

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit.

فارسی (Farsi, Sudan, Persian)

ملاحظة: إذا كنت تتحدث بلغة فارسي، فمساعدتنا مجانية. نرحب لك بخدماتنا.

Українська (Ukrainian)

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки.